



AnswerNet Launches Video Chat Moderation Service in the Call Center Industry!

May 16, 2012 (Willow Grove, PA) – AnswerNet is among the first call centers to include Video Chat Moderation in their list of products and services.

AnswerNet is hiring 50 agents in Santa Rosa, California for its first Video Chat Moderation Services. AnswerNet has long been known for its interest and participation in leading-edge technologies, always finding new ways to expand the scope of the services offered in its more than 50 call center locations across the United States and Canada.

Video Chat agents will act as moderators in video rooms where groups of users can talk to one another. The goal of the moderator is to ensure that there is no cyber-bullying or other inappropriate behavior on the part of the video chat participants.

Gary Pudles, CEO & President of AnswerNet, says, “This program takes AnswerNet to a whole new level and puts us in the middle of the social media revolution. Not only is this an exciting new extension of our services, but to my knowledge, this is the first of its kind in the industry; our Video Chat Moderators can provide a sense of security and an extra level of protection to anyone who wants to participate in social media but feels some hesitation about talking with new people online.” Pudles continues, “I’m so excited about this service; I can’t wait to test it out myself! I love social media, and our participation in it at this level fits exactly with my vision for AnswerNet’s future.”

AnswerNet’s very first Video Chat service is expected to go live in the next 30 days.

About AnswerNet

AnswerNet, the world’s largest telemessaging firm, provides full service Inbound, Outbound and E-bound contact center and fulfillment solutions. AnswerNet operates over 50 contact centers within the continental United States and Canada, providing a vast range of systems to optimize [order entry](#), [telephone answering services](#), [sales](#), [lead qualifications](#), [market research](#) and other contact management solutions for a client base of over 35,000. Processing over 60 million contacts annually, AnswerNet has been recognized for a number of awards, including *Inc. Magazine’s* Annual “*Inc. 500*” List of Fastest Growing Private Companies as well as *Customer Interaction Solutions Magazine’s* Top 50 Teleservices Agencies.

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